GLOBAL RELOCATION

BURKE BROS

RESIDENTIAL, BUSINESS MOVING & STORING SERVICES

Residential Moving ▪ European & Worldwide Moving

Storage Services ▪ Business & Office Moving

First Moves

Established in 1982 Burke Bros have developed into one of the UK's most progressive moving organisations.

The acquisition of specialist removal companies, coupled with a research and development program using ever-changing technology has placed Burke Bros at the forefront of the removal industry.

"WE ARE IMMENSELY PROUD OF THE STAFF WE HAVE AND THE SERVICES WE AIM TO GIVE"

Raising the Standard

Burke Bros is the UK and international removal group for home and commercial moves - setting a high standard in a demanding industry - achieved by combining the best possible service with the understanding and action on clients' specific needs.

Burke Bros offer a complete range of moving services, whether moving home or office, in the United Kingdom, Europe and Worldwide.

Long established traditions, decades of experience and a wide range of technical skills ensure that Burke Bros are market leaders - membership of **BAR** with **ISO**, **FIDI** and **FAIM** accreditation guarantees excellence!

Burke Bros Moving Group are also the first removals and storage company in the world to achieve PAS2060 certification for being fully carbon neutral. The company have directed a strategy to improve their environmental credentials and take responsibility for their emissions as they work towards Net Zero

In this brochure, we have briefly outlined our range of services: **Residential Moving**, **European Moving**, **Worldwide Moving**, **Storage**, **Corporate Relocation** and **Business, Office & Commercial Moving** services.

Also incorporating:

George Clark Removals Ltd. Wolverhampton
Hudson and Rudge Removals Ltd. Birmingham
Goddards Removals Ltd. Coventry and Rugby

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" EXCELLENCE IS
OUR GUARANTEE "

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Residential Moving

Fifty yards across a street or 250 miles from town to town, whatever the distance Burke Bros Moving Group applies the same standard of care in handling, packing and delivering both furniture and treasured possessions.

Professional guidance is offered without obligation prior to any move.

Specialist packaging offers complete protection for the most unusual or valuable items. Skilled and fully trained staff ensure that all are moved in complete safety.

Our staff have a courteous and understanding attitude and know that every home is unique and requires unique care.

Professional Guidance

Organisation and planning are the key factors to all moves.

Our representative will make an accurate assessment of transport, materials, equipment and labour needed to complete the move professionally.

Time schedules are taken into consideration so that the customer receives the benefit.

We provide a written quotation after giving assurance of our services and quality standards, allowing you peace of mind to choose Burke Bros as your first choice.

Moving with Technology

At Burke Bros, we make the best use of IT to further enhance our communication. Constantly updating - we are at the forefront of technology enabling us to stay ahead of the game.

Staff are continuously trained in IT and see the ongoing changes as rewarding challenges in an ever-improving organisation striving for successful growth.

On-going Training & Development

Staff training programmes are on-going and considered high priority in ensuring customers are given a guaranteed quality assured service.

Packing...

Specialist Packing

We only use the best specialist packing and wrapping materials so that paintings, mirrors, delicate porcelain, barometers, musical instruments, sensitive electronic equipment and almost anything else- even plants – can be cared for, in the precise way required for that item.

Clothes travel direct from wardrobes in special garment boxes- china is packed carefully with clean white paper and boxed in strong cartons.

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Quality Plus Commitment

Our highly experienced and enthusiastic personnel are committed to providing an efficient, comprehensive service. Reliability and customer care are of paramount importance for which we are ISO 9001 accredited.

Moving with Children

There are many experiences in life that as adults we take in our stride but are often disturbing and sometimes quite terrifying to young children.

There are a number of simple but effective ways to pre-condition your young children for the move which can turn a potentially traumatic experience into a happy and exciting event.

- Tell your children about the move as early as possible, remember children are very quick to sense that something is going on.
- Take the time to talk with each of your children separately about the move and what it means to them.
- Children should be encouraged to express any concerns they may have about moving and to ask questions.
- Try to portray the move as an adventure with new and exciting experiences lying ahead.
- Get your children involved in some of the packing, in particular, give them the job of packing some if not all their toys.
- Clearly explain the sequence of moving day events to your children.
- Prior to the move, point out a Burke Bros van to your children and explain to them in terms of "that's what we'll be doing."

Storage...

Secure Storage

If you prefer to move out of your old home before you are ready to move to your new home, we offer high-security home storage depositories.

Our specialist vehicles will deliver containers to your home, and we will carefully load your furniture into them. Our driver will give you a full inventory before leaving.

The goods remain secured in their containers until you tell us when you would like them retrieved and delivered.

Self-access storage

We also offer self-storage rooms of a variety of sizes, all benefiting from 24 hr security, CCTV monitoring within a brightly lit, clean, safe, secure and dry environment. A range of boxes and packing materials are all available to buy on site and also from our online shop.

"WE OFFER HIGH SECURITY HOME STORAGE DEPOSITORIES"

European Moving

Moving Throughout Europe

When it comes to handling moves in and out of Europe, Burke Bros has years of experience. We have high recognition as being one of the leading companies in this kind of work.

We handle domestic or commercial moves and can accommodate full or part loads on our regular weekly services throughout Europe.

We service mainland Europe by road and ship by container to islands such as Cyprus, Malta, Greek islands and Canaries, for example.

As well as the physical conditions, local customs and official regulations which govern the movement of privately owned or company possessions, our Operations Department has all the expertise needed to deal with the often complicated documentation that each country requires.

Our Door to Door Procedure:

As you would expect from an international business, we have all of the professional hands you need for a smooth relocation overseas.

We have the global knowledge, contacts, affiliations and practical skills to take care of you all the way to your new life and for further peace of mind, we offer full financial protection door to door.

As the UK has left the EU, there are customs formalities for moves to Europe. Our European team will help you navigate the maze of documents and restrictions to ensure your effects are customs cleared.

One of our experienced estimators will visit you in your home, or if you prefer we can complete the survey at a distance via a video link, so we can accurately calculate the volume you wish to take and any of your packing requirements.

We give our professional guidance on how your entire move could be planned right from the collection stage in the UK to customs cleared delivery to your new residence, without obligation.

We will give you a realistic quotation, which will include full removal insurance, based on a first class, high-quality service.

Delivery at the new premises includes full unwrapping of all furniture items, reassembly of items that require non-specialist attention such as beds, free standing wardrobes, dressers and bookcases etc.

It is always important to have keys to the new property prior to the delivery day. Always discuss the access at the new property as sometimes we will arrange a shuttle service from the vehicle to the new home, which will cost more due to time but many homeowners are prepared and can arrange a small hire vehicle to be used for a shuttle service.

Packing...

Burke Bros Moving Group have trained packing crews who use the best packing materials to make sure items are packed safely for the move.

Paintings, mirrors, delicate porcelain, barometers, musical instruments, sensitive electronic equipment and almost anything else- even plants- can be cared for, in the precise way required for that item.

Fragile items are packed using packing paper, tissue, bubble wrap or polychips. Export-strength cartons in various sizes are used to accommodate books and heavy items. Special linen cartons are used as hanging garment carriers. Furniture is wrapped with padding and transit blankets.

On some occasions, export wrapping material is used to protect polished or antique items of furniture. Items can also be crated.

One of our estimators will discuss packing with you. If you choose do your own packing be sure to give yourself adequate time. Burke Bros Moving Group can supply packing cartons and materials for clients to pack belongings themselves.

Part loads

Many clients do not need the use of a full-sized furniture van, so Burke Bros Moving Group can offer prices for 'part loads'.

This means that you can send a small consignment of belongings over to main-land Europe which goes on a shared vehicle with other customers.

The cost will then involve the space pre-booked in the van rather than having to pay for the cost of a sole-use vehicle.

Delivery dates will need to be flexible as our van will have several deliveries to make. Normally part loads can be collected and delivered within two to three weeks depending on traffic.

Return loads

We can arrange and also carry out removals from throughout Europe to the UK.

Movement of motor vehicles

We can arrange for the collection and delivery of motor vehicles and motorbikes for transportation via road trains (a vehicle with a boxed trailer).

Storage

If your possessions need to be placed into storage for a period of time, Burke Bros Moving Group have a 50,000 sq. ft. storage facility. We offer two options:

Containerised storage

Containers will arrive at your UK home via the furniture multi-purpose vehicles. An inventory will be made as each item is carefully loaded into the containers - before transfer to the storage facility.

The furniture stays in their own containers until ready to be removed from storage.

Storage containers rarely travel overseas as they take up too much space, so normally, on the day before departure, the furniture is transferred directly into a furniture van.

Self-access storage

Our self-storage rooms benefit from 24 hr security and CCTV monitoring, The depository has storage rooms of a variety of sizes, within a brightly lit, clean, safe and secure, dry environment.

Financial Guarantee

Our membership with the BAR and FIDI (the Global Alliance of International quality international removal companies) organisations guarantees your money and move are thoroughly protected.

It offers our customers financial security, operational competence, worldwide support and redress facilities that give you a total satisfaction that your possessions are being thoroughly cared for.

All advanced payments by our clients are financially protected giving re-assurances to our clients that all payments are secure.

France...

Weekly Services to France

We operate services to and from all regions and departments of France on a weekly basis.

Whether you require a full household removal, a part load or simply one item, we offer a high-quality professional removal service.

Our experience in moving to France

Since 1982, Burke Bros Moving Group have moved thousands of people and set a high standard in this demanding industry.

We have always specialised in removals to and from France and are well known throughout the UK as the number one mover to France.

We know France intimately and have detailed knowledge of all of its regions.

As the market leader in removals to France, we attend and exhibit at many of the highest profile 'France' related exhibitions and shows all across the UK. We are a mainstay at the annual France and French Property Shows.

Worldwide Moving

Burke Bros Worldwide

Leading the way...

As one of the UK's leading removal companies, Burke Bros Moving Group is widely recognised for its special skills in international moves of household goods to destinations like Australia, New Zealand, Canada, USA, South Africa, Central and South America, Far East and Asia, countries in which Burke Bros have wide experience.

Whether you require a full household removal or groupage consignment, we offer a high-quality professional shipping service worldwide.

Early discussions concerning the proposed move are recommended, allowing time for the appropriate planning, assessment of volume, distance and method of transportation.

All documentation is processed by Burke Bros- agents worldwide are appointed to negotiate on local levels allowing ease of access into any country.

Specialist knowledge of this complex subject enables Burke Bros to provide a full comprehensive international service.

Global Partnership

Overseas we share a global partnership with agents in more than 100 countries.

We are all committed members of the industry's leading associations, and set strict financial, operational, administrative and quality standards which ensures that the quality of our service is maintained across all continents and cultures.

Burke Bros are committed to quality, **FAIM** and **ISO** accreditations.

These high standards are adhered to across every sector of our business and every service we provide.

Ocean Freight

Burke Bros is a registered freight forwarder.

For both export and import, we offer consolidations from our headquarters in the Midlands with guaranteed weekly departures to set schedules.

We offer inbound services from all of the UK's major world trading partners. Many of our associates are leading forwarders in their own countries with facilities for handling and consolidation of cargo.

- FCL/ LCL
- Air Freight

Burke Bros Moving Group have moved many corporate employees and their families on behalf of relocations companies, Embassies, airlines, banks, oil companies and many other global organisations successfully around the world.

Export Packing & Wrapping

Skilled export packers and professional transport staff handle all goods using high specification materials.

Containers are custom sealed prior to transportation.

- We have the knowledge, experience and international contacts to guide you through every stage of your planned move.

- Members of **PAIMA** (Pan American International Movers Association) and **IAM** (International Association of Movers) covering North, Central and South America.

Financial Guarantee

Our membership with the BAR and FIDI (the Global alliance of International quality international removal companies) organisations guarantees your money and move are thoroughly protected.

We offer all of our customers financial security, operational competence, worldwide support and redress facilities through FIDI, that give you total satisfaction that your possessions are being thoroughly cared for. We provide a scheme of pre-payment protection, as payments are made prior to moving, it is reassuring that we are a financially bonded mover. Your advanced payments are protected should the company cease to trade.

The support of **BAR** and the **FIDI** organisation provides a guarantee, worldwide, of a first class, high-quality service.

"FINANCIAL SECURITY, OPERATIONAL COMPETENCE, WORLDWIDE SUPPORT"

Origin/ Destination

If you are moving to the UK, we can handle the moving process from here in the UK working with our origin agents.

Moving Vehicles

Burke Bros can also take care of shipping your car to your destination along with the rest of your household belongings.

We offer customised pick up services taking into account our customers location and overall requirements; ensuring your vehicle is taken care of and is handled with the utmost attention to detail. We offer container services and 'roll on, roll off services' to America, Asia, Africa, Australia as well as deliveries throughout Europe.

Corporate Relocation

Burke Bros have been providing high-quality services to major companies since 1982.

We have moved many corporate employees and their families on behalf of a range of organisations from relocation companies, embassies, airlines, banks and oil companies, amongst many other organisations.

Our specialist home moving professionals provide an efficient, cost-controlled movement of staff with minimal disruption.

We understand your relocation requirements and work in tandem to deliver the services expected to ensure trouble-free moves.

As with all successful partnerships, we will provide tailor-made packages to suit your own needs offering quality services.

We take care of all aspects of the move being available to help with the full process whether it's a few miles or to the end of the country or overseas we look after all of our customers and their transferees.

Our Corporate Service

Burke Bros Moving Group have a dedicated corporate team that can handle all of your relocations whether it's one or a full organisation relocation making sure employees and their family's move is well organised and looked after with the highest level of care and service.

We offer everything from the professional packing of household effects using specialist packing materials, transporting of vehicles and dealing with the required customs clearance.

We appreciate that with many corporate moves we have to meet the high expectations of the employer, assignee and relocation company.

Corporate Social Responsibility

Burke Bros Moving Group have instigated a Corporate Social Responsibility Policy which runs hand in hand with our **ISO9001** and **FIDI FAIM** accreditation.

We believe it is our responsibility and duty to ensure we meet the expectations of our customers, employees, suppliers, the community and the environment.

We recognise that our social, economic and environmental responsibilities are integral to our business. We aim to demonstrate these responsibilities through our actions and within our corporate policies.

FIDI FAIM EURA

Business, Office & Commercial Moving

Burke Bros moving group provide the highest levels of removal and storage services to organisations ranging from the largest corporate organisations, SMEs or public sector organisations.

Our specialist commercial moving professionals provide an efficient, cost-controlled movement of equipment with minimal disruption and the most comprehensive service available.

Business Storage

If you require storage space for a period of time during your office move, or just require extra space in addition to your existing premises we offer a dedicated container or self-storage room which are secured with your own padlock.

Your items will be stored in a dry and safe depository and will be in perfect condition when you come to have them delivered to your premises.

We also offer archive and document storage.

Our Commercial Moving Services

Burke Bros Moving Group have a dedicated and specialist team of planners, movers and assembly installers for any size commercial relocation.

We offer everything from professional packing using specialist packing materials, transporting of vehicles and storage (containerised and self-storage) as well as a number of ancillary services: shredding, recycling, re-use and IT disposal.

Our staff are highly trained professionals who understand the nature of office equipment, furniture and machinery and the high specification materials needed for protection during handling and transit.

We understand that the sheer complexity and logistics involved can result in a financial loss if, for example, there is any delay in getting the organisation back to work by the appointed time.

Delicate electronic equipment has to be handled with professional skill so that the company can count on "zero defect" when it is brought back into use.

Files, furniture, desk contents and paperwork have to be in the right location at the right time.

Ultimately, we work to save time and inconvenience, to ensure that your organisation can be up and running again as soon as possible.

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